

BMS Pay is a new solution for processing utility billing payments. Offer your customers the option of paying their bill online, by text or phone, or over-the-counter with our convenient and customizable payment solution. Real time integration with Utility Billing eliminates the need for manual file transfers.

- Customers can pay online, reducing print/mail fees
- Reduces the occurrence of late or missing payments
- Quicker processing times free up your schedule
- Elevate the way you connect with every household

Integrates with:
Utility Billing

FEATURES

API Real-Time Integration

Seamlessly synchronize with your Black Mountain Utility Billing systems, eliminating manual file transfers and payment postings – enjoy a hands-off approach that ensures accuracy and saves time.

Online Portal

Customers can easily create an account, view their history, and securely save payment methods from any mobile device or web browser.

Email and Text Notifications

Contact one resident or the entire community effortlessly via text or email.

Text to Pay

Let your customers know when a bill is due and allow them to pay conveniently right from the text message.

Autopay Feature

Empower customers with this “set it and forget it” service for a boost in on-time payments.

Pay-by-Phone (IVR) System

Convenient phone service for bill inquiries and payments via voice or touch tone.

Live Agent Call Center

Agents are available via a toll-free number to answer questions about the online portal, retrieve citizen bill information, and even process payments over the phone.

Point of Sale (POS)

Card readers to process walk-in payments and post them directly to the online portal.

Eco-Friendly e-Billing

Opt for email bills and significantly cut down on paper and postage costs.

