

Black Mountain Software provides a simple Utility Billing interface option that makes it easy to take full advantage of automated solutions purchased from a third party payment processor.

Our Processing Interface provides:

- Customer information export for outsourced bill printing and online bill and balance status updates
- Payment file import
- Customer queries for call list creation

Depending on the capabilities of the processing partner you choose, our processing interface allows you to automate time and cost-saving solutions like:

- Statement Processing
 - Print and Mail Services
 - NCOA Address Correction
- Online Payments
 - Express Payments, Recurring Payments, E-Statements, Over-the-Counter Credit Card Payments
- IVR - Interactive Voice Response Payment Systems
- Lockbox Service
- Remote Deposit
- Bill Bank Pay

To set up your integrated payment system, first select the solutions you need from a payment processing vendor, and then purchase the Processing Interface from Black Mountain. The resulting integrated system with no manual entry saves you time and money, and may improve your cash flow by giving customers different ways to pay their bills.

Setup and ongoing transaction processing fees may be charged by your payment processor. An annual maintenance fee is charged by Black Mountain. To interface with Utility Billing software, our current import/export file formats and naming conventions must be used by the processor.

Note: Additional charges will apply if Black Mountain must work with an outside party on file layouts. To avoid this situation and realize significant savings, choose one of the third party payment processors that Black Mountain already interfaces with: National Payment Solutions (NPS) or Billing Document Specialists (BDS). Ask us for more information!