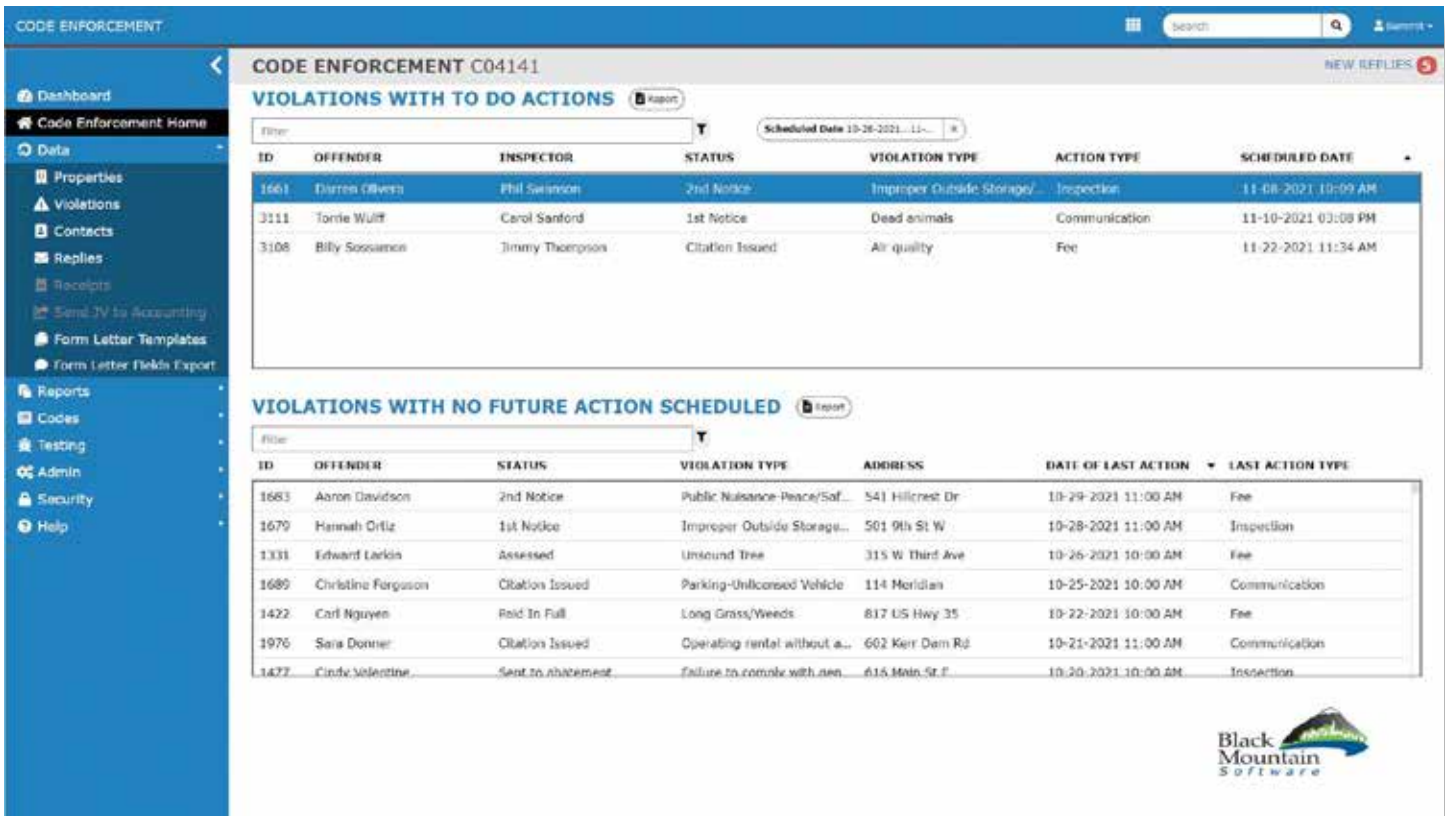


Provide your staff with comprehensive case management software that improves workflow at every step from violations and inspections to reporting and resolution. Black Mountain Software's webbased, cloud hosted **Summit Code Enforcement** maintains detailed property information, tracks inspection statuses, facilitates communication, issues fees, and is integrated with **Permitting** and **Cash Receipting**.

Seamless Record Management

- The Code Enforcement Home screen provides an ataglace overview of violations with to do actions, violations with no future actions scheduled, and any unread messages in the Communication Portal
- Click any record to view full violation details
 - Includes link to property record along with an overview of actions taken (inspections, fees, communication), interactive Google Map location, and receipt history
- Easily issue new fees, schedule inspections, or respond to communications
- Attach images and documents to any property, violation, action, record, or form to assist with workflow needs
 - Supports a variety of document and image file types including PDF, TXT, DOCX, XLSX, PNG and JPG



The screenshot displays the 'CODE ENFORCEMENT C04141' dashboard. It features a left-hand navigation menu with options like Dashboard, Code Enforcement Home, Data, Properties, Violations, Contacts, Replies, Receipts, Form Letter Templates, Form Letter Fields Export, Reports, Codes, Testing, Admin, Security, and Help. The main content area is divided into two sections: 'VIOLATIONS WITH TO DO ACTIONS' and 'VIOLATIONS WITH NO FUTURE ACTION SCHEDULED'. Both sections include search filters and data tables.

VIOLATIONS WITH TO DO ACTIONS

ID	OFFENDER	INSPECTOR	STATUS	VIOLATION TYPE	ACTION TYPE	SCHEDULED DATE
1661	Darren Oliveira	Phil Swanson	2nd Notice	Improper Outside Storage/	Inspection	11-08-2021 10:09 AM
3111	Torie Wulff	Carol Sanford	1st Notice	Dead animals	Communication	11-10-2021 03:08 PM
3108	Billy Sossamon	Jimmy Thompson	Citation Issued	Air quality	Fee	11-22-2021 11:34 AM

VIOLATIONS WITH NO FUTURE ACTION SCHEDULED

ID	OFFENDER	STATUS	VIOLATION TYPE	ADDRESS	DATE OF LAST ACTION	LAST ACTION TYPE
1683	Aaron Davidson	2nd Notice	Public Nuisance-Peace/Saf...	541 Hillcrest Dr	10-29-2021 11:00 AM	Fee
1679	Hannah Ortiz	1st Notice	Improper Outside Storage...	501 9th St W	10-28-2021 11:00 AM	Inspection
1331	Edward Larkin	Assessed	Unsound Tree	315 W Third Ave	10-26-2021 10:00 AM	Fee
1680	Christine Ferguson	Citation Issued	Parking-Unlicensed Vehicle	114 Meridian	10-25-2021 10:00 AM	Communication
1422	Carl Nguyen	Reid In Full	Long Grass/Weeds	817 US Hwy 35	10-22-2021 10:00 AM	Fee
1976	Sara Donner	Citation Issued	Operating rental without a...	602 Kerr Dam Rd	10-21-2021 11:00 AM	Communication
1422	Cindy Volentine	Sent to abatement	Failure to comply with sen...	614 Main St E	10-20-2021 10:00 AM	Inspection

Time-Saving Integration

- Property records created in Code Enforcement will appear in the Permitting application
- Permits created in the Permitting application will appear on Property records in Code Enforcement
- Fees issued through Code Enforcement will appear in Cash Receipting for easy receipting; received fees are recorded in Code Enforcement's violation Receipt History

Comprehensive Inspection Information

- Schedule inspections as violations are reported
- Easily track and update inspection statuses
- Attach relevant inspectionrelated images or documents to violation record
- Ability to create userdefined codes for frequent use for inspection type, inspector name, inspection status, and inspector comments

Communications Portal

- Comprehensive communication history tracks all communications sent and received to provide increased transparency and help facilitate resolution
- Ability to review and schedule communications ahead of time
- Read and manage email replies received
 - Includes link to the selected communication record and corresponding violation
- Import Word documents as Form Letter templates with word merge functionality
- Select from one of three systemdefined Communication Types: Form Letter Sent, Message Received via Comm Portal, or Message Sent via Comm Portal
- Create userdefined Communication Types

ID	DATE	STATUS	VIOLATION TYPE	FROM	SUBJECT	MESSAGE
3122	10-19-2021 11:39 AM	1st Not...	Decaying foo...	Offender: Billy Sossamon (jakeh@blackmountainsoftware.com)	Message From Black Mountain Software (Violation #3122)	
3122	10-19-2021 11:39 AM	1st Not...	Decaying foo...	Reported: Karen Thatcher (jakeh@blackmountainsoftware.com)	Message From Black Mountain Software (Violation #3122)	
3122	10-19-2021 11:39 AM	1st Notice	Decaying food	Offender: Billy Sossamon (jakeh@blackmountainsoftware.com)	Message From Black Mountain Software (Violation #3122)	Whatever day works best for the landlord works for me.
3122	10-19-2021 11:38 AM	1st Not...	Decaying foo...	Reported: Karen Thatcher (jakeh@blackmountainsoftware.com)	Message From Black Mountain Software (Violation #3122)	Thank you for looking into this!
3122	10-19-2021 11:37 AM	1st Not...	Decaying foo...	Owner: Lorna McCormick (jakeh@blackmountainsoftware.com)	Message From Black Mountain Software (Violation #3122)	Can we reschedule for 10/30 at 11:00 am?



Go Mobile

- Code Enforcement is compatible with all laptops, smartphones and tablets
- Update Inspection and Violation information with photos taken from the field during inspections in real time

Google Maps Integration

- Easily view property locations from the Maps tab of any property or violation record
- Includes Street View functionality
- Toggle between Map and Satellite views, including Terrain options

Manager Tools

- Define global system defaults like entity email display name and default accounting period
- System automatically logs most recent contact and violation record numbers
- Monitor application activity with comprehensive Activity Trail that records username, item accessed, and date accessed information
- Robust Audit Trail functionality logs form field changes for all records by tracking date changed, user, field changed, previous and new field values, and the reason for the change

Security

- Track user application usage over time
- Add, edit, or remove application users on the fly
- Assign users to predefined Admin, User, or Read Only Menu and Form Groups or create your own
 - Menu Groups restrict user access to specific application menus, such as Admin or Security
 - Form Groups restrict user access to specific forms and/or form fields and functions, such as the Contact form, its details, and the ability to add new contacts, copy existing contacts, save or delete Contact records
- Easily view which users have edit abilities and which have read only permissions

Extensive Reporting

- Track and manage property, violation, and inspection details with robust reporting options
- Run interactive, customizable code and data listing reports with options to format headings or detail rows, hide or move column locations, apply filters for various fields, and sort in ascending or descending order
- Export reports to PDF, Excel (newer), Excel, Rich Text, CSV, Word XML, JSON, OpenDoc, OpenDoc Sheet, or PowerPoint file formats

Reports

Code Enforcement allows users to generate detailed reports for Property Details, Violation Details, and Inspections. Each report has multiple field filtering options available and can be exported as multiple file types including PDF, CSV, Word, Excel, and more.

Property Details

Default report includes all Property form information including Property #, Owner, Address, Type, Structure Type, Section, Township, Block, Lot, Year Built, Occupancy Load, Acres, Legal information, and any Notes for all property records.

Filter by:

- Individual Property # or range
- Address
- Owner Name
- Year Built or range
- Property Type
- Structure Type
- Occupancy Class
- Zone
- Subdivision

Violation Details

Default report includes all Violation form information including violation ID #, type, date reported and by whom, property #, status, property owner, offender, resident, inspector, address, who violation was reported to, and any Notes.

Filter by:

- Reported date or range
- Violation Type
- Violation Status
- Owner, resident, and offender Violation Inspector
- Reported to
- Reported by
- Violation Category
- Violation Class

Inspections

Default report includes all Inspection information including violation ID #, inspector, violation status, scheduled date, completed date, offender, inspection code, and address.

Filter by:

- Scheduled start date, end date, or range
- Completed start date, end date, or range Violation Inspectors
- Inspection Inspectors
- Violation Type
- Violation Status Inspection Code Inspection Status

Summit Code Enforcement is only available with BMS Cloud Hosting. Variations of some mobile internet devices may affect software compatibility and limit functions.