

**BMS Pay** is a new solution for processing utility billing payments. Offer your customers the option of paying their bill online, by text or phone, or over-the-counter with our convenient and customizable payment solution. Real time integration with Utility Billing eliminates the need for manual file transfers.

- Customers can pay online, reducing print/mail fees
- Reduces the occurrence of late or missing payments
- Quicker processing times free up your schedule
- Elevate the way you connect with every household

**Integrates with:**  
Utility Billing

## FEATURES

### API Real-Time Integration

Seamlessly synchronize with your Black Mountain Utility Billing systems, eliminating manual file transfers and payment postings – enjoy a hands-off approach that ensures accuracy and saves time.

### Online Portal

Customers can easily create an account, view their history, and securely save payment methods from any mobile device or web browser.

### Email and Text Notifications

Contact one resident or the entire community effortlessly via text or email.

### Text to Pay

Let your customers know when a bill is due and allow them to pay conveniently right from the text message.

### Autopay Feature

Empower customers with this “set it and forget it” service for a boost in on-time payments.

### Pay-by-Phone (IVR) System

Convenient phone service for bill inquiries and payments via voice or touch tone.

### Live Agent Call Center

Agents are available via a toll-free number to answer questions about the online portal, retrieve citizen bill information, and even process payments over the phone.

### Point of Sale (POS)

Card readers to process walk-in payments and post them directly to the online portal.

### Eco-Friendly e-Billing

Opt for email bills and significantly cut down on paper and postage costs.

