

Designed for municipalities and special districts like yours that bill for water, sewer, garbage and more, our Utility Billing solution is loaded with time-saving tools that let you provide exceptional, timely customer service.

- Easily create utility bills
- Accurately maintain customer history and information
- Automated Meter Reading processing
- Powerful, organized, built-in reporting

### Integrates with:

Cash Receipting, General Ledger, Automated Meter Reading Interface, Rate Analysis, Service Applications, Service Orders



## FEATURES

Supports metered water and sewer services, including compound meters

Supports all types of flat rate services including garbage, solid waste, fees, surcharges, and more

Handle any type of rate structure including flat, singlestep, multiplestep, percentages, and more

Easily manage cycle or section billing for a large customer base by breaking it into sections to control billing cycles and smooth workflow

Simply manage all processes related to applying and collecting penalties for delinquent accounts

Maintain service addresses and names of customers, owners, and residents

Search and access records – all with incremental search

Automate meter processes including meter changeouts, rollovers, estimation, averages, rereads, and more

Print groups of reports simultaneously using wizards and special functions

Output data for use by external Geographic Information Systems (GIS) Integrate internal access to the mail merge features for seamless production of past due notices, disconnection notices, and more

Print laser postcards or full-page bills in sorted order

Process security deposits and interest, then apply to final bills

Supports Budget Billing - rolling averages updated monthly as needed

## REPORTS

### SUMMARY, HISTORY, & BALANCE REPORTS

Accounts Receivable Summary  
Summary Billings  
Receipts  
Adjustments  
Usage and Billing Summaries  
Current Balance Summaries  
Collections  
Billings and More

### DETAIL REPORTS

Accounting  
Special/Fixed Charges  
Accounts Receivable  
Billings  
Collections  
Adjustments  
Penalties and More

### METER REPORTS

Water  
MultiMeters  
Exceptions  
Detailed Readings and Usages  
Worksheets  
Stopped Meters  
Averages

### OTHER REPORTS INCLUDE:

Region and SubRegion Reports | Past Due Reports, Notices & Shutoff Lists  
Customer Reports | Code Listings | Standard Forms and Notices